

TRIVENI PMS Local Practice Survey

MARCH 2014

1.

DO YOU KNOW WE HAVE LATE SURGERY ON MONDAY EVENINGS -
RUN BY DOCTORS, NURSE PRACTITIONER AND PRACTICE NURSE.
LAST APPOINTMENT 7.30 PM:

YES

NO

COMMENT:

2.

HOW WOULD YOU LIKE TO SHARE INFORMATION FROM SURGERY
LIKE ABOUT NEW SERVICES, FLU VACCINATIONS, CHILDREN
IMMUNISATIONS ETC (TICK AS MANY AS YOU LIKE)

FACEBOOK

TWITTER

SURGERY WEB SITE

ELECTRONIC NOTICE BOARD IN SURGERY

LETTER

TELEPHONE

3.
DO YOU KNOW WE HAVE A PATIENT PARTICIPATION GROUP IN SURGERY WHICH MEETS EVERY QUARTER? (IF YOU WOULD LIKE TO JOIN PLEASE ASK RECEPTION)

YES

NO

DO NOT KNOW

4.
WE OFFER BLOOD TEST IN OUR SURGERY. DO YOU THINK WE SHOULD CONTINUE BLOOD TESTING SEVICES IN OUR SURGERY?

YES

NO

NO COMMENT

5.
DO YOU KNOW WE OFFER TELEPHONE CONSULTATIONS WHERE WE CAN SORT OUT MANY ISSUES?

YES

NO

COMMENT:

6.
HOW WOULD YOU LIKE TO IMPROVE OUR SERVICES TO YOU?

A.

B.

C.